

Using Ticketmaster's Account Manager Tool

PURCHASING TICKETS

- 1. To purchase tickets via Ticketmaster's Account Manager tool, use the provided ticket link (and promo code, if necessary)
- 2. Use the interactive seating map to choose your preferred seats
- 3. When you're ready, press the 'Checkout' button
- 4. To continue, you will need to log into your existing Ticketmaster account or create a new one
- 5. Once logged in, you're all set! You will now be able to access your tickets at any time via the Mann's Account Manager site: <u>am.ticketmaster.com/mann/</u>

Sign In to Mann Center for the Performing Arts Powered by ticketmaster
(i) Important Account Update You can now use the same email and password for both your Mann Center for the Performing Arts ticket account and your Ticketmaster account. Mann Center for the Performing Arts ticket holder? Use your existing email to sign in and update your password if prompted. New here? Use your Ticketmaster email and password. Learn More
Email Address
Password SHOW
Remember Email Forgot Password
By continuing post this page, you agree to the Terms of Use and understand that information will be used as described in both the Ticketmoster Privacy Policy and Mane Center for the Performing Arts Privacy Policy.
Sign In
New to Ticketmaster? Sign Up



ACCESSING YOUR TICKETS

- 1. To access your mobile tickets via Account Manager, log into your account by visiting <u>am.ticketmaster.com/mann/</u> in your web browser on your mobile device
- 2. Click on the 'My Events' tab in your account and select your event
- 3. You will see your digital ticket and seats in your account. The QR code associated with each seat will be your mobile ticket for the event
- Before you arrive, download your tickets to your phone by tapping 'Add to Wallet' (iPhone) or 'Save to Phone' (Android) for each ticket
- 5. You're all set! When you arrive at the Mann, open your Apple Wallet (iPhone) or Google Pay (Android) app to present your digital ticket at the gate





STEP I





TRANSFERRING YOUR TICKETS

- 1. To transfer your mobile tickets to someone else, log into your account by visiting <u>am.ticketmaster.com/mann/</u> in your web browser
- 2. Click on the '**My Events**' tab in your account and select your event
- 3. You will see your digital ticket and seats in your account. Choose the ticket(s) that you want to transfer and press the '**Transfer**' button
- 4. To begin your ticket transfer, add the information of the desired recipient and press '**Transfer**'
- 5. To complete your ticket transfer, the recipient will need to open an email from Ticketmaster and accept the transfer by logging into their own Account Manager
- 6. Success! Your tickets have been transferred

the Mann.
Peggy, Accept Your Tickets for Your Event
Accept Tickets Philadelphia Orchestra Hall to the Herces Sat • May 15, 2021 • 07:30 PM
This email is NOT your ticket.
Claim your tickets by Sat • May 15, 2021 • 07:29 PM. Please tap Accept Tickets to complete the transfer and agree to our Terms of Use . If you decide to decline this ticket transfer, no action is required on your part.
A message from Peggy Fioretti
What's Next?
Accept your tickets in 2 simple steps:
 Tap the Accept Tickets button in this email from your mobile phone. Sign in or create an account to complete your ticket transfer.
* Please note, this account is separate from Ticketmaster and sign in details may be different.
Once the transfer is complete, we'll let Peggy Fioretti know and you'll receive a confirmation email with important steps to save your tickets.
Ticket Tip
We highly recommend that you only accept transferred tickets from someone you know and trust. If the person transferring them obtained the tickets fraudulently, they may be canceled at any time, removed from your account, and no longer available for use.
ir you nave any questions, we re nere to help. Contact Us